



OUR GOAL:

To deliver client-centric, omnichannel fulfillment solutions that empower brands to seamlessly integrate, scale, and reach their customers wherever they choose to shop.

DM AT A GLANCE

- Four highly automated DM-managed fulfillment centers
- Dedicated implementation & business operations teams
- Layered client support teams
- Automated inventory tracking & ordering processing
- Dual QC check processes
- 99.98% order accuracy
- Same-day shipping available*
- 1 to 2-day delivery to 99% of the U.S.*
- Freight resources and tools

*Dependent upon SLA

Supporting omnichannel fulfillment across **120+ retailers and online marketplaces.**



NORDSTROM ...and more

OMNICHANNEL CAPABILITIES

- High volume D2C fulfillment
- Retail & ecommerce drop-ship
- Retail fulfillment & compliance management
- Virtual bundle inventory management
- Geographically optimized inventory
- Amazon expertise:
 - FBA and FBM
 - 1P and 3P integration
 - Prime guarantees

TECHNOLOGY & INTEGRATIONS

- In-house IT development staff
- Dedicated Integrations team
- Full connectivity via EDI & API
- Seamless shopping cart, storefront & retail integrations
- Advanced robotic technology & warehouse conveyor automation
- Predictive packaging technology
- Real-time client portal

SERVICES & SOLUTIONS

- Lot code expirée management
- Custom packaging & labeling capabilities
- Freight-optimized packaging
- Returns management solutions
- Retail compliance management
- Custom packing slips
- On-demand, in-box marketing services